IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Larry W. White, James Hunter Enis

Assignee: Dell Products L.P.

Title: Solution Network Knowledge Verification

Serial No.: 10/697,739 Filing Date: October 30, 2003

Examiner: Adam G. Hale Group Art Unit: 4175

Docket No.: DC-05623 Customer No.: 33438

Electronically Filed

January 22, 2009

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office action dated October 24, 2008, having a shortened statutory period expiring January 24, 2009. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.